

With winter fast approaching; Fail to prepare. Prepare to fail.

During adverse weather, maintaining normal channels of communication between staff and with customers is absolutely essential for productivity and client relations, which can suffer greatly from downtime or disruption.

While your offices are being battered by storms, customers elsewhere could be enjoying normal working conditions - and so could your competitors.

A hosted VoIP solution allows you to operate at full efficiency, during severe weather and other seasonal disasters.

Rather than relying on fixed phone lines, which can become damaged or disconnected by storms, a hosted phone system moves fixed and mobile telephony to the cloud.

- It's cloud based, and therefore unaffected by weather conditions.
- Employees can access their phone services from anywhere, on any device.
- Customers can be made aware of important information with easily updated welcome messages.
- Complete flexibility and scalability.
- The simplicity of communications and software systems allows even technology-averse employees to easily navigate its dedicated web portal.
- Hosted phone systems are here long-term and can be cheaper and more reliable than legacy PBX systems.



No place like home

Letting staff work from home brings many advantages, but it's always better to plan for this eventuality in advance. With the right infrastructure, your staff can be just as productive as they would be in the office and, more importantly, customers won't even notice the difference:

Business as usual

Clients won't know that an employee is based at home, because their work phone number will appear the same, whether they're calling from Ashford or the Highlands of Scotland.

Responsive support

A hosted phone system minimises downtime because any problem will be resolved by one company, avoiding the nightmare scenario where line and network providers blame each other for a fault, rather than facilitating repairs.

Free calls between colleagues

Even when team members are working from different locations, calls between extensions are free. Hunt groups, presence settings and internal extension numbers remain active, as team members use any available internet connection to access the central phone system via the cloud.

Easy to manage

Administrators can configure and manage the system in real-time from wherever they happen to be working (or stranded), in response to changing demands.

Contact us to discuss your hosted VoIP requirements and be confident that your business delivers; no matter the weather.

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www.dmctechnologies.co.uk/winter

